

## Magic Tilt Parts Program

**Prices:** All prices shown in our catalog are suggested list prices and are subject to change. Discounts are determined on a dealer-to-dealer basis and are also subject to change. Prices in effect at the date of shipment will prevail. If you have any questions, please contact our parts department.

**Credit and Payment Terms:** Credit will be extended only to accounts in good credit standing. To establish credit, please request an application from a Magic Tilt sales representative or the Parts Customer Service Department. Complete and return the application in full to our business office. Please allow 1 week for credit verification. Accounts which become past due will be placed on C.O.D until paid in full including service charges.

**Ordering:** When ordering, please include your account name and customer number. This will avoid confusion since many customers have similar business names.

**Turnaround Time:** Depending upon inventory availability, orders for stock items will ship within 2 business days (excluding holidays). Items manufactured in house may require more time depending upon our lead-time.

### Shipping and Freight

Magic Tilt covers basic freight charges within the **continental United States** only under the following conditions:

- For dealers inside the state of Florida, the total value of the sales order must be \$500 or greater.
- For dealers outside of Florida, the total value of the parts order must be \$700 or greater.

Magic Tilt's freight allowance excludes C.O.D. fees and other special charges including but not limited to:

- Freight that is greater than 95" in length is the customer's responsibility.
- Freight that weighs greater than 2,000 lbs. is the customer's responsibility

Magic Tilt's Parts Team will notify dealers prior to shipment when special freight charges apply

**Back-Orders:** If an item is out of stock, we will ship what is available less the back-ordered part.

Once the back ordered part becomes available, we will ship the item. Freight will be charged on the follow-up shipment If the original order did not qualify for free freight.

**Axles:** Magic Tilt offers hundreds of axle configurations. A Magic Tilt part number or an axle worksheet is required to place an order. Parts Department employees are happy to help with this process however please be sure to check all specifications and measurements on the worksheet carefully. Axles built to the customer's specifications on an axle worksheet are non-returnable.

**Customer Pick-Up:** Customers may pick up their orders at our Clearwater facility if desired, but please wait until notified prior to coming to the plant.

**Warranty:** On components provided from Magic Tilt's vendors, we honor only the warranties provided by suppliers with no additional warranties. Do not return these parts to Magic Tilt unless specifically requested.

On Magic Tilt (OEM) manufactured components, defective merchandise must be returned within 30 days for warranty coverage. Invoice number and reason for return must be included.

**Returns:** Magic Tilt accepts returns up to 30 days after receipt of the parts by the customer. Invoice number and reason for return must be included. Returned parts will be subject to a 15% restocking fee. Returned parts may also be subject to a reimbursement charge in the amount of the original freight fee. Parts that are returned due to defects will be replaced through warranty. Some parts may require return through the manufacturer and not through Magic Tilt. The warranty department will determine how this is conducted. Parts must be returned in the same condition in which they were received to qualify for credit. Magic Tilt must be notified of any shortages or incorrect shipments within ten days of receiving your shipment. Special orders are not returnable.

Please note that Magic Tilt carries an extensive line of parts for our trailers. Unfortunately, we cannot include every part available in this publication. If there is a part that you need, but do not see it listed, please call, and ask, we may be able to help.

## **NOTES**

**STAINLESS STEEL:** There are many different grades of stainless steel. The stainless steel used in braking systems requires a fair bit of hardness and thus uses less nickel than other grades of stainless steel. Due to this low quantity of nickel, the stainless steel used in brakes is susceptible to rust. However, the corrosion resistance is still much greater than mild steel.

**RM PARTS:** Marine Craft parts are available with or without packaging (attractively mounted on heavy card stock). Please specify if you would prefer your parts packaged or loose.

**PARTS AVAILABILITY:** This is a listing of our most popular parts. We do however sell thousands of other parts. If you don't see what you need, please call our parts department.